

# Computer Data Sheet

Date \_\_\_\_\_

<b>Owner</b>		<b>Phone #</b>	
<b>Manufacturer</b>		<b>OS</b>	<b>Service Pack</b>
<b>Serial #</b>		<b>Model #</b>	<b>Express Code</b>
<b>Describe the Hardware Problem</b>			
<b>Describe the Software Problem</b>			
(If you need help with any of the items below, please send email to <a href="mailto:richienay@verizon.net">richienay@verizon.net</a> )			
<b>You must complete items 1-4 before we work on your computer</b>	<b>1) Run "Error Check" on the Hard Drive</b>		
	<b>2) Defragment the Hard Drive</b>		
	<b>3) Back up the Hard Drive</b>		
	<b>4) Sign the Waiver Form</b>		
<b>Did you?</b>	<b>5) Run Anti Virus    6) Read your virus log    7) Run Ccleaner</b>		
	<b>8) Belarc Advisor    9) Run Hijack This    10) Print Hijack This log</b>		
<b>Results from 1-3</b>			
<b>Results from 5- 10</b>			



